



## DELL Erweiterung von 3 jahre Basic Advanced Exchange auf 5 jahre ProSupport for monitors



**Marke :** DELL

**Artikel-Code:** ML3\_3AE5PAE

**Produktname :** Erweiterung von 3 jahre Basic Advanced Exchange auf 5 jahre ProSupport for monitors

- 24x7-Support von kompetenten Technikern per Telefon oder online
  - Unterstützung bei der Monitorkonfiguration, Einrichtung mehrerer Monitore, Anzeigeeinstellungen und Treiber
  - Sie erhalten einen Ersatzmonitor von Dell, wenn sich der Gewährleistungsfall nicht aus der Ferne beheben lässt
- Erweiterung von 3 jahre Basic Advanced Exchange auf 5 jahre ProSupport for monitors

**DELL Erweiterung von 3 jahre Basic Advanced Exchange auf 5 jahre ProSupport for monitors:**

Optimaler Support für Dell Monitore mit ProSupport für Monitore. Sie erhalten 24x7-Support für die Einrichtung, Konfiguration, Interoperabilität, Software, Fehlerbehebung und Advanced Exchange am nächsten Werktag, wenn die Lösung im Gewährleistungsfall nicht telefonisch erfolgen kann. Mit ProSupport erhalten Sie außerdem direkten Zugang zu kompetenten ProSupport-Technikern in Ihrer Region.

\* Verfügbarkeit und Rahmenbedingungen von Dell Services sind je nach Region und Produkt unterschiedlich. Nähere Informationen erhalten Sie von einem Vertriebsmitarbeiter.

| Merkmale                     |                          | Merkmale             |                               |
|------------------------------|--------------------------|----------------------|-------------------------------|
| Serviceart                   | ProSupport for monitors  | Fehlerbehebung       | ✓                             |
| Service enthalten            | Ersatzteile und Personal | Austausch von Teilen | ✓                             |
| Servicezeit (Stunden x Tage) | 24x7x365                 | Kompatibilität       | C2422HE C2423H C2723H P1424H  |
| Zeitraum                     | 5 Jahr(e)                |                      | P2423 P2423D P2423DE P2424HT  |
| Telefonischer Support        | ✓                        |                      | P2722H P2722HE P2723D P2723DE |
| Web-Support                  | ✓                        |                      | S2722DZ U2421E U2422H U2422HE |
|                              |                          |                      | U2422H_WOST U2424H U2424HE    |
|                              |                          |                      | U2424H_WOST U2722D U2724D     |

## Catalog Object Cloud



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