



**DELL Erweiterung von 3 jahre Basic Onsite auf 5 jahre ProSupport Plus**

**Marke :** DELL

**Artikel-Code:** L7SL7\_3OS5PSP

**Produktname :** Erweiterung von 3 jahre Basic Onsite auf 5 jahre ProSupport Plus



- Vorrangiger 24x7-Direktzugang zu ProSupport-IngenieurlInnen und TechnikerInnen (nicht skriptbasiert) in der Region, proaktive Problemlösung mit telemetriegesteuerten Erkenntnissen
  - Aktivierung von SupportAssist für anpassbare Skripte zur automatischen
  - Fehlerkorrektur, automatisierte PC-Optimierung und Problemerkennung sowie für proaktive Lösungen und WarnmeldungenFestplattenaufbewahrung nach dem Austausch für Datensicherheit
  - Reparaturen bei Unfallschäden wie z B bei Erschütterungen, verschütteten Flüssigkeiten oder Überspannungen
  - Automatisierung und maßgeschneiderter Support zur Vermeidung von Ausfallzeiten
- Erweiterung von 3 jahre Basic Onsite auf 5 jahre ProSupport Plus  
DELL Erweiterung von 3 jahre Basic Onsite auf 5 jahre ProSupport Plus. Zeitraum: 5 Jahr(e), Servicezeit (Stunden x Tage): 24x7x365

| Merkmale                     |                          | Merkmale              |                    |
|------------------------------|--------------------------|-----------------------|--------------------|
| Serviceart                   | ProSupport Plus          | Telefonischer Support | ✓                  |
| Service enthalten            | Ersatzteile und Personal | Web-Support           | ✓                  |
| Servicezeit (Stunden x Tage) | 24x7x365                 | Fehlerbehebung        | ✓                  |
| Zeitraum                     | 5 Jahr(e)                | Austausch von Teilen  | ✓                  |
|                              |                          | Kompatibilität        | DELL LATITUDE 7455 |

## Catalog Object Cloud



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