



DELL Erweiterung von 3 jahre ProSupport auf 5 jahre ProSupport

Marke : DELL

Artikel-Code: MW7L7_3PS5PS

Produktname : Erweiterung von 3 jahre ProSupport auf 5 jahre ProSupport

- 24x7-Direktzugang zu ProSupport-IngenieurInnen und -TechnikerInnen in der Region (nicht skriptbasiert)
- Hardware- und Softwaresupport, proaktive Problemlösung mit telemetrie gesteuerten Erkenntnissen
- Vor-Ort-Unterstützung am nächsten Werktag nach Remotediagnose
- Aktivierung von SupportAssist für automatisierte Problemerkennung, proaktive Problembehebung und Warnmeldungen
- Automatische Fehlerkorrektur, bevor Probleme überhaupt auftreten
- Höhere Produktivität
- Hypereffiziente Problemlösung

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Merkmale		Merkmale	
Serviceart	ProSupport	Fehlerbehebung	✓
Service enthalten	Ersatzteile und Personal	Austausch von Teilen	✓
Servicezeit (Stunden x Tage)	24x7x365		Latitude 3330 Latitude 3420 Latitude 3520 Latitude 5330 Latitude 5420 Latitude 5430 Latitude 5431 Latitude 5530 Latitude 5531 Latitude 7320 Detachable Latitude 7330 Latitude 7430 Latitude 7520 Latitude 7530 Latitude 9330 Latitude 9420 Latitude 9430
Zeitraum	5 Jahr(e)		
Telefonischer Support	✓		
Web-Support	✓	Kompatibilität	



Catalog Object Cloud



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