



DELL Erweiterung von 3 jahre ProSupport for ISG auf 5 jahre ProSupport Plus 4H Mission Critical

Marke : DELL

Artikel-Code: R360_3PS5P4H

Produktname : Erweiterung von 3 jahre ProSupport for ISG auf 5 jahre ProSupport Plus 4H Mission Critical

- 24x7-Zugang zu ProSupport Plus-TechnikerInnen für eine schnellere Problembehebung
 - Service Account Manager
 - Vorrangiger Zugang zu spezialisierten SupportexpertInnen
 - Proaktive Systemwartung
 - Erweiterter Mission-Critical-Support
 - Eingeschränkter Support für Drittanbietersoftware
 - HINWEIS: Viele Funktionen von ProSupport Plus for Infrastructure erfordern eine Verbindung zu Dell über die Technologie des sicheren Verbindungsgateways
- Erweiterung von 3 jahre ProSupport for ISG auf 5 jahre ProSupport Plus 4H Mission Critical
DELL Erweiterung von 3 jahre ProSupport for ISG auf 5 jahre ProSupport Plus 4H Mission Critical.
Zeitraum: 5 Jahr(e), Servicezeit (Stunden x Tage): 24x7x365, Antwortzeit: 4 h



Merkmale		Merkmale	
Serviceart	ProSupport Plus 4H Mission Critical	Telefonischer Support	✓
Service enthalten	Ersatzteile und Personal	Web-Support	✓
Servicezeit (Stunden x Tage)	24x7x365	Fehlerbehebung	✓
Antwortzeit	4 h	Austausch von Teilen	✓
Zeitraum	5 Jahr(e)	Kompatibilität	POWEREDGE R360

Catalog Object Cloud



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