



DELL Erweiterung von 3 jahre Next Business Day auf 5 jahre ProSupport Plus 4H Mission Critical

Marke : DELL

Artikel-Code: PR450_3OS5P4H

Produktname : Erweiterung von 3 jahre Next Business Day auf 5 jahre ProSupport Plus 4H Mission Critical

- 24x7-Zugang zu ProSupport Plus-Technikern für eine schnellere Problembehebung
 - Eigener Technology Service Manager, der Ihre Umgebung genau kennt
 - Prädiktive Analyse zur Vorbeugung von Problemen und Optimierung durch SupportAssist und Secure Remote Services
 - Proaktive Überwachung, Problemerkennung, Benachrichtigung und automatisierte Fallerstellung mit SupportAssist und Secure Remote Services
 - 4-stündige Reaktionszeit für Vor-Ort-Teile und -Reparatur bei Mission Critical
- Erweiterung von 3 jahre Next Business Day auf 5 jahre ProSupport Plus 4H Mission Critical
DELL Erweiterung von 3 jahre Next Business Day auf 5 jahre ProSupport Plus 4H Mission Critical.
Zeitraum: 5 Jahr(e), Servicezeit (Stunden x Tage): 24x7x365, Antwortzeit: 4 h



Merkmale		Merkmale	
Serviceart	ProSupport Plus 4H Mission Critical	Telefonischer Support	✓
Service enthalten	Ersatzteile und Personal	Web-Support	✓
Servicezeit (Stunden x Tage)	24x7x365	Fehlerbehebung	✓
Antwortzeit	4 h	Austausch von Teilen	✓
Zeitraum	5 Jahr(e)	Kompatibilität	PowerEdge R450

Catalog Object Cloud



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