



**DELL Erweiterung von 3 jahre ProSupport for ISG auf 3 jahre ProSupport 4H Mission Critical**

Marke : DELL

Artikel-Code: T360\_3PS3PS4H

Produktname : Erweiterung von 3 jahre ProSupport for ISG auf 3 jahre ProSupport 4H Mission Critical

- 24x7-Zugang zu zertifizierten Hardware- und SoftwareexpertInnen
- Kooperativer Support mit Drittanbietern
- Support für Hypervisors, Betriebsumgebungssoftware und Betriebssysteme
- Konsistente Supportqualität für Hardware, Software und Lösungen von Dell Technologies
- 4-stündige Reaktionszeit für Vor-Ort-Teile und -Arbeitskräfte („Mission Critical“)

Erweiterung von 3 jahre ProSupport for ISG auf 3 jahre ProSupport 4H Mission Critical  
DELL Erweiterung von 3 jahre ProSupport for ISG auf 3 jahre ProSupport 4H Mission Critical. Zeitraum: 3 Jahr(e), Servicezeit (Stunden x Tage): 24x7x365



| Merkmale                     |                                | Merkmale              |                |
|------------------------------|--------------------------------|-----------------------|----------------|
| Serviceart                   | ProSupport 4H Mission Critical | Telefonischer Support | ✓              |
| Service enthalten            | Ersatzteile und Personal       | Web-Support           | ✓              |
| Servicezeit (Stunden x Tage) | 24x7x365                       | Fehlerbehebung        | ✓              |
| Zeitraum                     | 3 Jahr(e)                      | Austausch von Teilen  | ✓              |
|                              |                                | Kompatibilität        | POWEREDGE T360 |

## Catalog Object Cloud



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