



DELL Erweiterung von 3 jahre ProSupport auf 5 jahre ProSupport

Marke : DELL

Artikel-Code: L7SL7_3PS5PS

Produktname : Erweiterung von 3 jahre ProSupport auf 5 jahre ProSupport

- 24x7-Direktzugang zu ProSupport-IngenieurInnen und -TechnikerInnen in der Region (nicht skriptbasiert)
- Hardware- und Softwaresupport, proaktive Problemlösung mit telemetrie gesteuerten Erkenntnissen
- Vor-Ort-Unterstützung am nächsten Werktag nach Remotediagnose
- Aktivierung von SupportAssist für automatisierte Problemerkennung, proaktive Problembehebung und Warnmeldungen
- Automatische Fehlerkorrektur, bevor Probleme überhaupt auftreten
- Höhere Produktivität
- Hypereffiziente Problemlösung

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Merkmale		Merkmale	
Serviceart	ProSupport	Web-Support	✓
Service enthalten	Ersatzteile und Personal	Fehlerbehebung	✓
Servicezeit (Stunden x Tage)	24x7x365	Austausch von Teilen	✓
Zeitraum	5 Jahr(e)	Kompatibilität	LATITUDE 7650 LATITUDE 7450 LATITUDE 7455 LATITUDE 7350
Telefonischer Support	✓		

Catalog Object Cloud



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